



**Home Health Aide On-the-Go In-Service Lessons:
Vol. 2, Issue 1: Violence in the Workplace (Home
Health Aide on-the-Go in-Service Lessons, Volume**

2)

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This lesson on Violence in the Workplace includes a complete training packet. Each in-service packet takes approximately one hour to complete and fully meets the Medicare in-service training requirements. As aides need training, you can make as many copies as you want - thereu2019s no restriction when used with aides assigned from your office location. Remember that Home Health Aides must have 12 hours of in-service training every year. LESSON OBJECTIVES Upon completion of this program, the home health aide will be able to:

- List two reasons home health aides are at increased risk of violence
- State three preventive measures to reduce the potential for violence when driving a car
- State three preventive measures to reduce the potential for violence when walking on the street, and
- Recognize three possible warning signs of violence.

OVERVIEW Today there are more assaults on workers in the health care and social services industries than in any other. By the nature of their work in community settings and homes, home health aides have extensive contact with the public. This contact, especially if it occurs during evening or early morning hours or in high-crime areas, greatly increases their vulnerability. It is a fact that violence in the workplace ranks as the leading cause of occupational death for women according to the National Employment Law Project, Inc. One of the most important measures to reduce workplace violence is to educate staff in preventive measures as well as how to recognize and deal with escalating hostility. Home health aides, like all other employees are at some risk of violence from co-workers, but they are especially at risk from patients, families, or strangers they encounter during their work day.

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