

## Lodging and Food Service Industry with Answer Sheet, The (AHLEI) (8th Edition) (AHLEI -Introduction to Hospitality)

Gerald W. Lattin, American Hotel & Lodging Association

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The eighth edition of The Lodging and Food Service Industry updates numerous charts and graphs to keep pace with an industry that often changes rapidly. Similarly, the discussion of many procedures, formulas, key statistics, and sales tools has been updated. Special importance is given to the ever-expanding role of the Internet in hospitality operations and on customer interactions.



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